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Rural staff get mobile email

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System allows workers to access email in transit

James Brown, Computing 23 Nov 2005

The Commission for Rural Communities, part of the government's Countryside Agency, has implemented a mobile email system to help its staff work on the move.

Jonathan Ballinger, the Commission's finance and estates manager, says the web-based system, known as MobilePA, will help to alleviate the inefficiencies caused by the frequent long journeys made by staff.

'Previously we had a Lotus Notes system, and email was only available to staff when they were working at a Countryside Agency office or a location with a telephone land line,' he said.

'The lack of mobile email meant employees were returning home to huge quantities of unread mail. MobilePA has eradicated that.'

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